

EXERCISE PHYSIOLOGY WORKCOVER RESCHEDULING POLICY

CREDIT CARD AUTHORISATION

Late Cancellations, Rescheduling and Non-Attendance

Your reserved appointment times have been specifically allocated to you. To achieve maximum improvements in the shortest possible timeframe, it is vital that you maintain your advised schedule of care as approved by your insurance company and recommended by your health professional.

We often have a waiting list for clients to see our Physiotherapists and Exercise Physiologists. It is important that a minimum of 24 hours' notice is provided to Active Movement Studio for any cancellation or changes to an appointment so that it may be offered to someone who is on the Active Movement Studio priority list.

If you change or cancel an appointment within 24 hours of the appointment you will be charged 50% of the session fee (unless we are able to fill the appointment from our priority list).

Please note that you cannot claim a Health Fund Rebate for cancelled or missed sessions. The rebate is only payable on attendance. Your credit card details will be destroyed when you cease treatment.

CREDIT CARD AUTHORITY						
I, (print name in block capitals)above Credit Card Authorisation and accept the terms and	•					
I authorise Active Movement Studio to charge to my credit	card \$85.00 equating to 50% of the session fee should I					

fail to provide at least 24 hours' notice of an appointment change or cancellation, or if I fail to attend an agreed

I understand that my credit card details will only be used by Active Movement Studio as outlined above.

PAYMENT INFORMATION

appointment.

Method of Payment:	VISA	MASTERCARD		OTHER	CARD TYPE	
Credit Card Number:						
Name on Card:			·			
Expiration Date:	MONTH:		YE	AR:		
Signature:						

